



TERMS & CONDITIONS OF BOOKING

BUNKER BUSHCRAFT

1. AGREEMENT

Agreement on the basis these terms and conditions arise upon the fulfilment of all of the following: receipt by Bunker Bushcraft of a properly completed booking form accompanied by the payment or deposit specified; clearance of the payment or deposit into Bunker Bushcraft bank account; acceptance by Bunker Bushcraft in writing. Bunker Bushcraft reserves the right, in its absolute discretion and without the need to give reasons, to refuse to accept a booking. In such circumstances no agreement arises and Bunker Bushcraft will return any payment accompanying the booking. The agreement is between Bunker Bushcraft and the client(s) and is the sole agreement between these two parties. No variation of these terms and conditions shall be applicable unless agreed in writing by Bunker Bushcraft at the time of booking. The agreement is governed by English law.

2. BOOKING AND PAYMENT

Once you have discussed your requirements with our Team, and subject to availability, we will hold your course dates for up to 7 days. We will confirm that your course is reserved and you will be sent a course brief, risk assessment and insurance documentation and a 25% deposit invoice. If the course start date is more than 9 months from the date of the booking, a further 25% will be sent 5 months before the course start date so an invoice will be sent 6 months before the course start date. The remaining 50% will be due 4 weeks before the course start date, therefore a separate invoice will be sent 8 weeks prior to the course start date prompting you to pay. If the course start date is within 9 months of the booking, the balance of the course fee (75%) will be due 4 weeks before the course start date, a separate invoice will be sent 8 weeks prior to the course start date prompting you to pay the remaining 75%. E-mail and postal mail is not guaranteed to be delivered, so it is the customer's ultimate responsibility to check when payments are required. If the course start date is less than 8 weeks away no deposit is taken in this case, and the full amount is payable. If either your deposit, interim or final balance payment is more than 2 weeks overdue, this will be a breach of contract between us, and Bunker Bushcraft reserves the right to treat the agreement as cancelled by the client(s) and make a cancellation charge of 25% of the course value.

3. AMENDMENTS TO BOOKING

Bunker Bushcraft appreciates that final numbers will not always be known at the time of booking and will endeavour to accommodate amendments to bookings, but can not guarantee that it will be possible. Bunker Bushcraft can only accept written requests (mail, email or fax) for amendments; requests may be telephoned in initially but must be followed immediately. Amendments to bookings which take the number of participants below the minimum course number of 3 will not be accepted. If you have agreed a course number with Bunker Bushcraft with fewer than 3 participants then this will be regarded as the minimum course number and amendments to participants numbers below this will not be accepted. Bunker Bushcraft have the right to charge an amendment fee of £20. No amendments within 7 days of the course start date will be accepted. If a major amendment is requested less than 8 weeks prior to the starting date of the holiday, we reserve the right to treat your request as a cancellation and charge the appropriate cancellation fee as detailed below.

4. CANCELLATION BY CLIENT(S)

If the booking is cancelled by the client(s) (for any reason) the following cancellation charge will arise: Cancellation more than 8 weeks before the course: 100% of deposit payable. Cancellation between 8 and 4 weeks before the course: 60% of total cost payable. Cancellation less than 4 weeks before the course 100% of total cost payable. The client acknowledges that it is reasonable for such penalties to arise, given the need for Bunker Bushcraft to make preparations for a course substantially in advance of the course.

5. PRICES

Whilst every effort is made to limit prices to those given in the booking, Bunker Bushcraft reserves the right to alter prices should its costs in hosting a course increase for reasons beyond its reasonable control (including, without limitation, the cost of labour, transport and materials). In the event that a price is altered the client(s) will be notified as soon as reasonably possible and the balance of the altered price will be payable on the same terms as was the original price. In the event of the price being thus increased by 15% or more the client may opt to cancel the booking and will then be entitled to a refund of all monies paid.

6. COURSE DATE CHANGES

Should a client wish to change the dates of their course, where there is a place available, an administration fee of £20.00 will be charged to transfer.

7. VARIATION OF A COURSE BY BUNKER BUSHCRAFT

Bunker Bushcraft course is, by its very nature, exposed to natural variables, including the weather. Whilst every reasonable effort is made to deal with (indeed to learn from) such contingencies there may be occasions when Bunker Bushcraft, through no fault of its own, is forced to vary or modify a course itinerary at short notice or decides to do so in order to take advantage of natural circumstances. The client acknowledges that information about courses provided by Bunker Bushcraft is given in the best of faith but that because of the variability of nature it may be reasonable to alter or modify a course and that in such circumstances it is

not reasonable for Bunker Bushcraft to be liable for any losses consequential on such a change and that Bunker Bushcraft liability is limited accordingly.

8. THE CONDUCT OF A COURSE

The client acknowledges that during Bunker Bushcraft course he/she is required to submit to the reasonable instructions and leadership of Bunker Bushcraft, save that parents, teachers and those in comparable roles in respect of children must maintain control of those children, to the satisfaction of Bunker Bushcraft. The client acknowledges that persons attending a Bunker Bushcraft courses are entitled to expect high standard of conduct and regard for personal well being on the part of all clients. For this reason the client accepts that Bunker Bushcraft may, in absolute discretion and without the need to give reasons, arrange for him/her to be removed from a course, if necessary against his/her will. Circumstances in which this might occur include (without limitation) disorderly or abusive conduct; intoxication; failure of control over children; inadequacy of clothing or equipment; incapacity or inability to meet the rigours of the course. In such circumstances the client will not be entitled to a refund of monies and Bunker Bushcraft will not be liable for any losses so resulting. The client will on demand reimburse Bunker Bushcraft its reasonable costs of effecting his/her removal.

9. LIABILITY

Bunker Bushcraft courses take place in the open countryside and are by their very nature not absolutely free from hazard. Bunker Bushcraft makes every effort to minimise risk to clients and instructs clients in the safe negotiation of such risk as may remain. Consequently, the client acknowledges that there are circumstances in which an accident could befall a client without Bunker Bushcraft being at fault and accepts that to that extent he/she is taking part in a course run by Bunker Bushcraft at his/her own risk. Bunker Bushcraft only accepts liability for physical injury to a client that is shown to result from negligence on the part of Bunker Bushcraft. The client acknowledges that other loss, damage and expense (including without limitation, loss of money, loss or damage to clothes and possessions, losses arising on the cancellation of a booking and the expenses of delay and the harm caused other than by negligence of Bunker Bushcraft) however arising is not the responsibility of Bunker Bushcraft and Bunker Bushcraft liability is hereby limited.

10. COMPLAINTS

In the unlikely event that a client has cause for complaint about a course run by Bunker Bushcraft, complaint should be made to a representative of Bunker Bushcraft during the event, in order that corrective action can, if necessary, be taken. The client acknowledges that it is unreasonable to take no action during a course but to complain later. However, should a problem not be resolved, complaint should be made in writing within 28 days. To the extent permitted by law Bunker Bushcraft will not be liable in respect of claims first intimated later than 28 days from the close of the relevant course.

11. TRAVEL DOCUMENTS

The client is solely responsible, where necessary, for ensuring that he/she has all necessary valid travel documents and travel insurance.

12. CONSENT FORM

The client acknowledges that they must sign and complete a consent form, which must be returned to Bunker Bushcraft at least two weeks prior to the commencement of the client's course. The consent form will be sent to the client when they make final payment for their workshop. The client will be reminded to complete and return the form when they have paid their remaining course payment.

13. SUBSEQUENT INSTRUCTIONS BY CLIENT(S)

Although, as stipulated above, all Bunker Bushcraft courses are taught by highly experienced and capable leaders, it is not intended that any instruction provided to any client(s) while on a lower level course will in any way qualify that/those client(s) to instruct any third party and no warranty is made to that effect. Bunker Bushcraft hereby excludes any liability it might have to any third party in respect of any loss or damage suffered or incurred by that third party in its reliance on any skills taught by any client(s) on the basis of having attended any Bunker Bushcraft course below instructor.

14. CONFIDENTIALITY AND NON-SOLICITATION

Unless required by law, neither party shall disclose the other's Confidential Information to any person or entity. Neither party shall (except with the prior written consent of the other party) directly or indirectly solicit or entice away (or attempt to solicit or entice away) from the employment of the other party any person employed or engaged by such other party for a period of 12 months after the most recent course departure date, other than by means of a national advertising campaign open to all comers and not specifically targeted at any of the staff of the other party. Should a client solicit a member of Bunker Bushcraft staff in this period, it reserves the right to charge a fee of either 50% of the individual's annual remuneration or 50% of the total course fees for the calendar year prior to the member of staff's departure from employment of Bunker Bushcraft.

15. CHANGES TO THIS AGREEMENT

Bunker Bushcraft reserves the right to update the Terms & Conditions at any time, without notice.